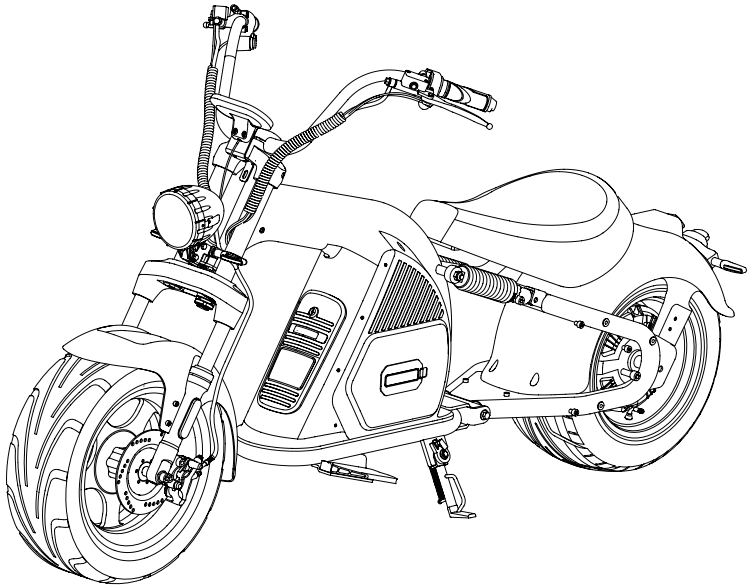


SXT[®]
SCOOTERS

GRIZZY



MANUAL

EG

Modell
SXT GRIZZY EEC

Manual - Version
SXT_MAGRZZY_V1.4_EN



Download
Current manual

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E-Scooter



Seat/Saddle



Mirror



Reflectors



Tire and Mudguards



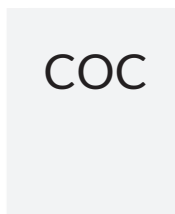
Phone holder



Battery charger



Tool kit



COC/EEC Paper



Manual



STVZO approved: yes
Max. Range (at 22°C / load 70 kg): 70 km
Max. Speed: 45 km/h
Speed levels: 3
Max. Motor power: 2700 Watt
Rated motor power: 2000 watts
Max. torque: 100 Nm
Drive type: brushless hub motor
Max. Load capacity: 136 kg
Max. Gradeability: 16,7°
Length, width, height: 198 cm x 86 cm x 110 cm
Weight (incl. battery): 71 kg
Operating voltage: 60 volts
Battery capacity: 20 Ah
Battery capacity: 1200 Wh
Battery type: Lithium
Battery removable for charging: yes
Charger : 67,2 V - 5 A
Max. Charging time: 4 hours
Cruise control: no
Alarm system: yes
Immobilizer: yes
Steering wheel lock: yes
Operation: twist throttle
Suspension: hydraulic swingarm front, shock absorber rear
Braking system: hydraulic disc brakes
Tires: front: 165/45 x 12 rear: 215/40 x 12
Tire size: 12 inch
IP protection class: 44
Vehicle frame: Tubular aluminum frame
Handlebar height: 110 cm
Seat height: 60 cm
Wheelbase: 141 cm
Ground clearance: 20 cm
USB charging socket: yes
Lighting: LED front & rear



For safe and proper use, carefully read the instructions for use and other documents accompanying the product and keep them for later use! The current version of the operating manual can be found with the product on our homepage www.sxt-scooters.de or via the QR code on the cover.

Why should this manual be read in detail!

This manual has been written to help you, the buyer, quickly and easily understand how to use and maintain the **SXT GRIZZY EEC** accurately & safely. It is important that you understand all the points and features of your new **SXT GRIZZY EEC** so that you can enjoy riding your new electric scooter from the very first minute. For the first ride, you should choose a large open area to familiarize yourself with the riding habits and features of the scooter. The **SXT GRIZZY EEC** requires a short break-in and braking phase related to all moving parts until this has taken your exact position perfectly. Before riding, always make sure that the folding mechanism is properly engaged and the safety lever is flipped.

The use of the electric scooter involves dangers. Various causes can lead to the failure of individual components through no fault of the manufacturer. Like other electric vehicles, the electric scooter is designed to move - this automatically involves the risk of losing control during the ride, falling or getting into dangerous situations that could not be avoided by training, practice or education. In such cases, despite the use of protective equipment or other precautions, you may be injured or, in the worst case, killed. **USE AT YOUR OWN RISK. USE COMMON SENSE.** This manual contains various warnings and safety precautions concerning the consequences of improper maintenance and care or improper use. Any accident could result in serious injury or, in the worst case, death - we do not repeat this warning regarding possible injury or, in the worst case, death at every point where such a warning is given.

1. **SXT GRIZZY EEC** may be driven only from 16 years of age with a driver's license class A1, AM. Never use the vehicle with 2 people at the same time.

If you have any questions regarding the obligation to wear a helmet, the obligation to carry vehicle documents, warning vest, first-aid kit and warning triangle, please always observe the legal regulations (including registration regulations) of the country you are traveling to with the scooter.

2. Always check the vehicle before starting a journey. Regular maintenance and care minimize the risk of damage, accidents and possible injuries.

3. Always wear suitable protective equipment such as a tested helmet with chin strap. A helmet may also be required by law in your region. We also recommend elbow and knee protectors, long-sleeved outer clothing, long trousers and gloves. Always wear sturdy footwear such as laced sports shoes with rubber soles for a firm grip. Never ride the scooter barefoot or in sandals and keep your laces closed and away from the wheels, chain and drive train.

4. Road traffic - always follow the laws in force in your country.

5. Practice driving on a closed off open area.

6. This scooter is not suitable for jumps, stunts or similar - also avoid riding with only one hand on the handlebars. Always keep both feet on the running board.

7. Do not ride the scooter up or down heels / steps larger than 3 cm - this could irreversibly damage the vehicle due to the shocks and vibrations that occur.

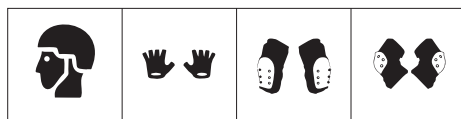
8. The maximum speed is 50 km/h (for technical data see www.sxt-scooters.de for the corresponding scooter). Avoid using the scooter at night as visibility is much worse than during the day. If this cannot be avoided, we recommend not exceeding a speed of 15 km/h and switching on the lights.

9. Do not use the scooter at temperatures below 0°C

10. Drive very slowly and carefully or get off the scooter if the road conditions are bad.

11. Do not use the scooter on oily or icy surfaces.

**DISREGARDING THE ABOVE INSTRUCTIONS AND DISREGARDING
NORMAL COMMON SENSE THE RISK OF SERIOUS INJURY.
USE THE CHARGER WITH DUE THE CHARGER WITH DUE CARE.**



Mechanical safety check:

Before using the **SXT GRIZZY EEC**: Perform a visual inspection for any loose screws and other parts. Make sure everything is in place and no parts are missing or showing severe wear. If you are unsure, be sure to contact your dealer or technical support immediately!

Tires and wheels:

Make sure you have the necessary tire pressure, you can find this on the tires. Check your tires for wear - to do this, rotate them around their own axis to be able to inspect them all around. Make sure the tires spin freely and the brakes do not lock. If they do, please contact your dealer or technical support! Check the brakes and all mechanical functions before each ride.

Get to know the **SXT GRIZZY EEC** - before you ride it. Familiarize yourself with its handling characteristics. Do not make tight turns, drive slowly and pay attention to your braking distance.

Do not overestimate your abilities. Learn to drive the **SXT GRIZZY EEC** best on a large flat area without obstacles.

Steering:

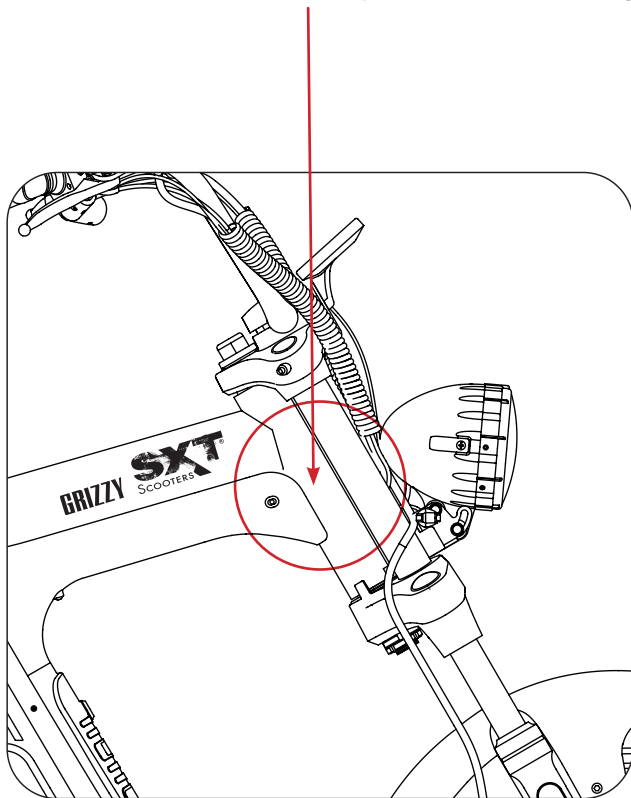
Steering on the **SXT GRIZZY EEC** is similar to steering on a bike, snowboard or surfing. Steer by shifting your weight. The handlebars should always be parallel to your body. Before each change of direction, make sure that the desired direction of travel is free.

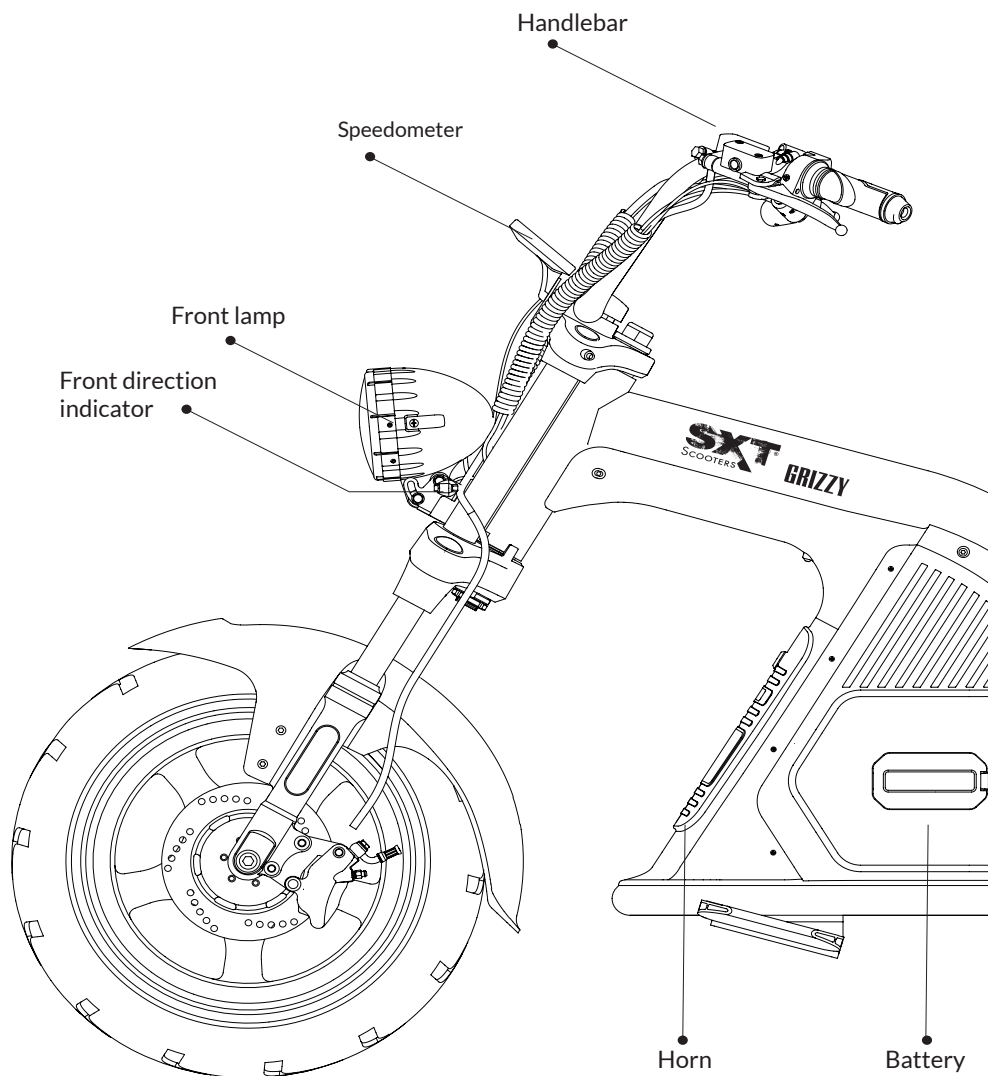
Make a note of the vehicle identification number of your e-scooter. Keep it in a safe place.

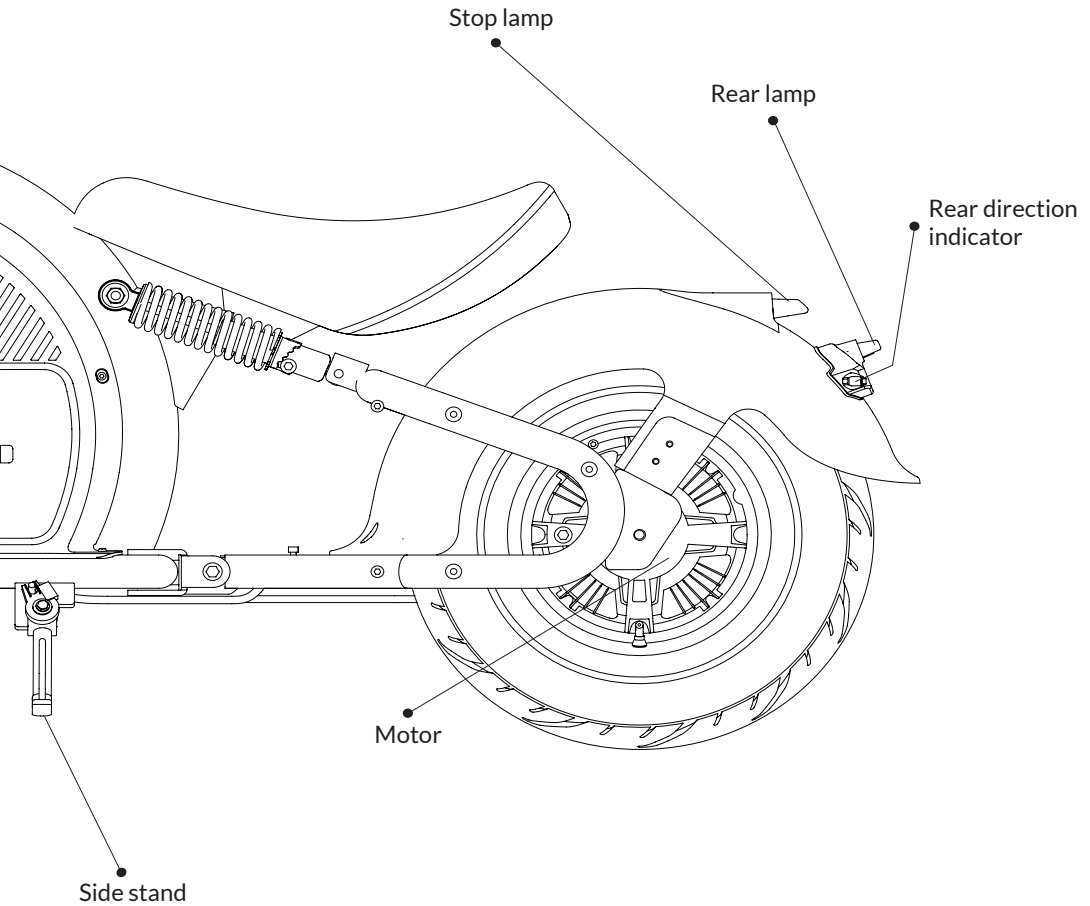
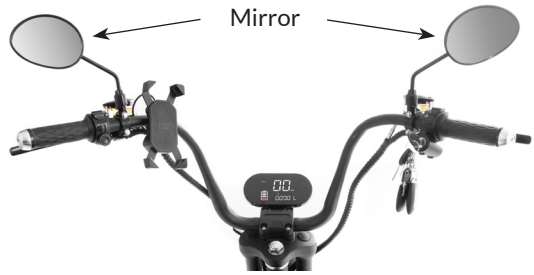
Each **SXT GRIZZY** has a unique number. With this number your vehicle can be clearly identified, e.g. in case of theft.

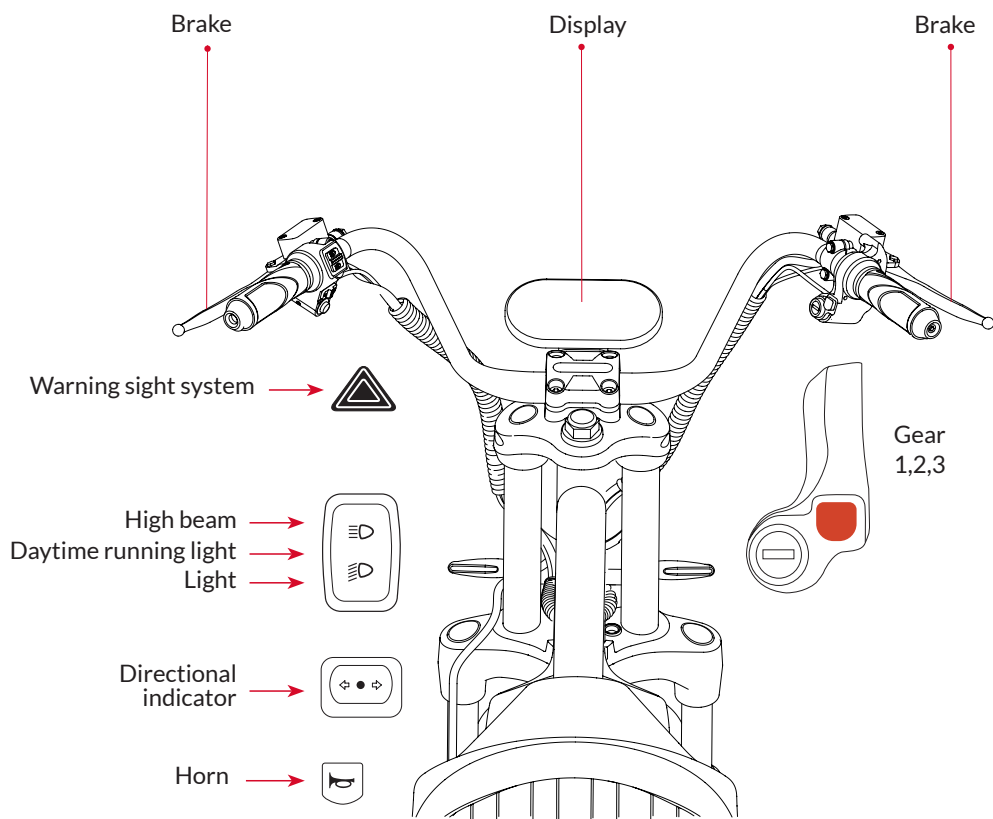
How to find the frame number:

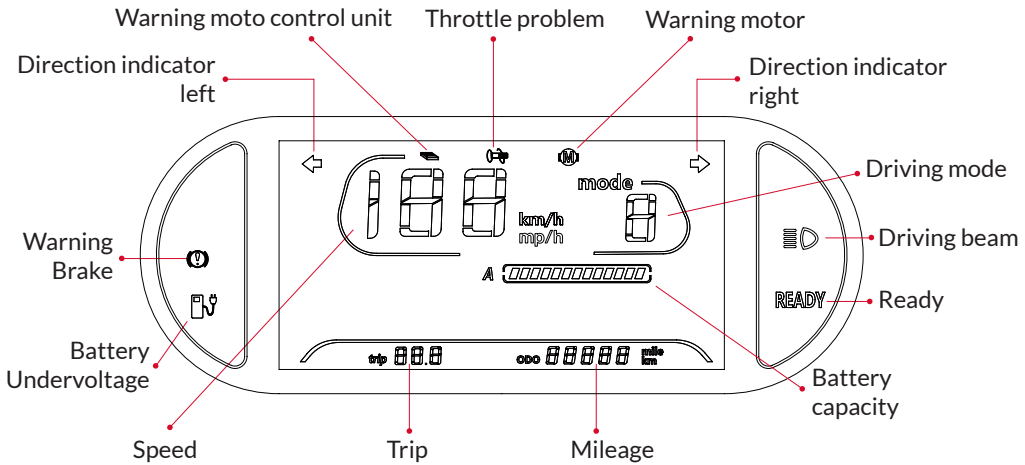
The number is located on the front part of the frame on the right side.





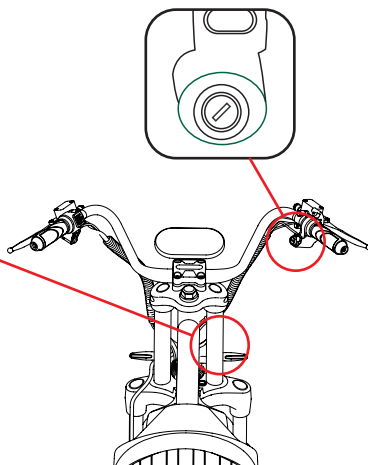
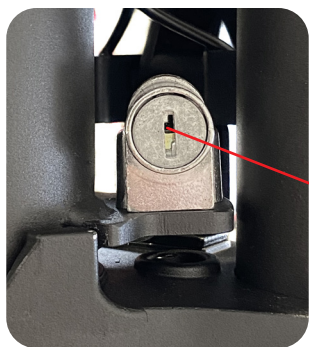




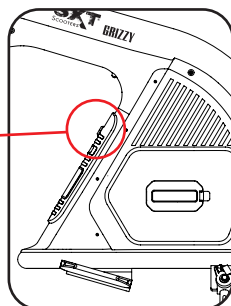
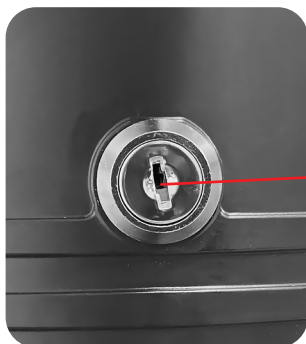


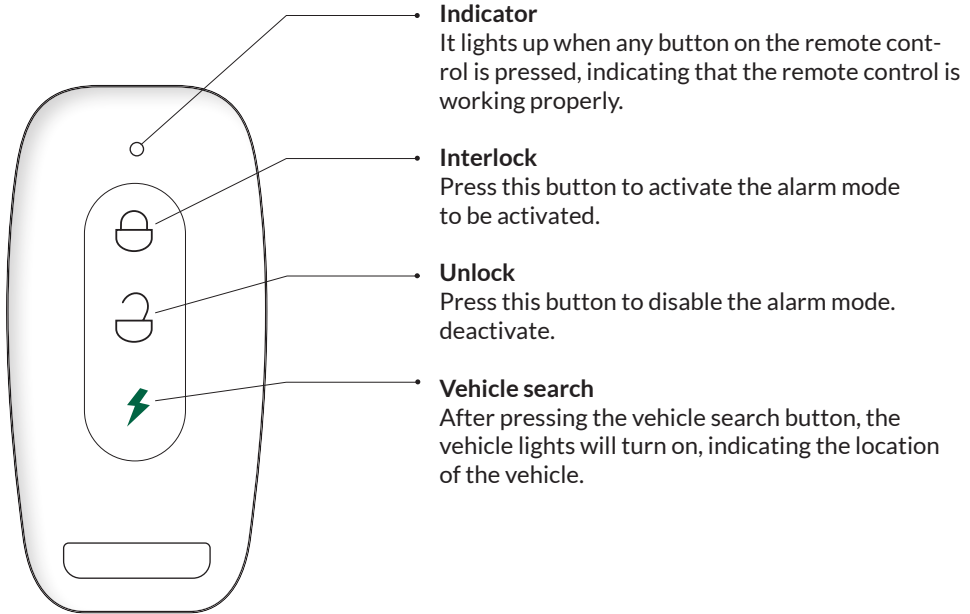
**Key 1**

The key is to start the scooter and for the steering wheel lock.

**Key 2**

The key is for the front flap, behind it is the adjustment screw for the battery.



**Notice:**

Before using the remote control, make sure the battery is properly inserted into the vehicle body and the distance should be less than 50 m between the remote control and the vehicle.

Scan the QR code and watch our watch our installation video!



When the SXT GRIZZY is delivered, the front wheel as well as the mudguard is dismantled.



To mount the mudguard and front wheel you need the following tools (tools are included).



1

1. First mount the mudguard using the four Allen screws supplied. (Fig. 1)



2

2. To mount the front wheel, first check that the bolting is complete (Fig. 2)



3. Now fasten the front wheel with the thru axle, the two sleeves and the nut as shown in Fig. 3 - 4.



4. Place the front wheel in the correct position (Fig. 4). Remove the plastic plate in the brake caliper and make sure that the brake disc slides cleanly into the brake caliper (Fig. 5).



5. Tighten the screws firmly as the last step.

Scan the QR code and watch our watch our installation video!



When the **SXT GRIZZY EEC** is delivered, the handlebars as well as the display is dismantled.



When the **SXT GRIZZY** is delivered, the handlebars as well as the display is dismantled. (Fig. 1)



Now position the handlebar centrally in the bulge provided. (Fig. 2)



Now fasten the cover plate again with the 4 Allen screws. Tighten the screws firmly. (Fig. 3)



Fasten the Display with the 2 Allen screws.
(Fig. 1)



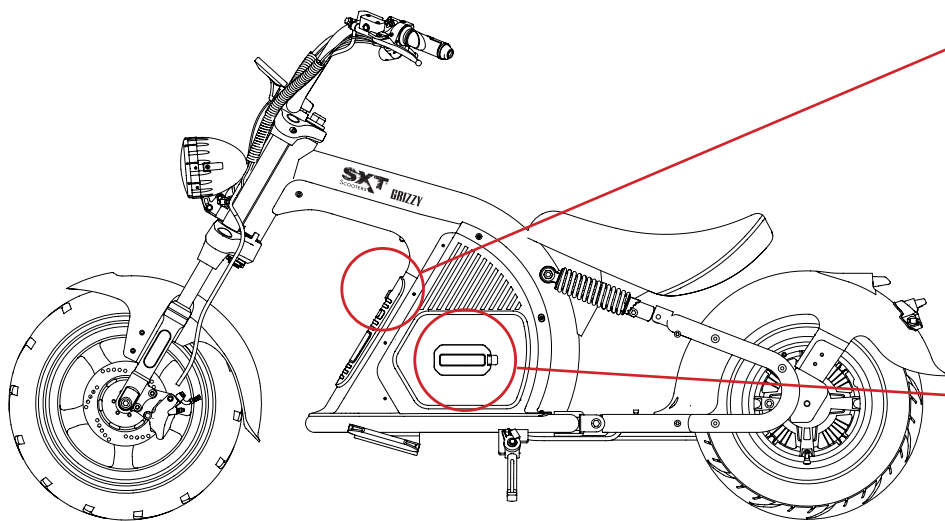
Then connect the plug contacts with each
other. (Fig. 2)

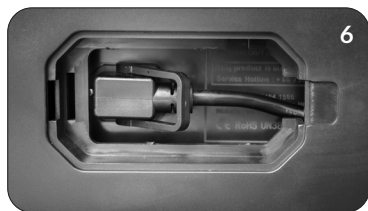
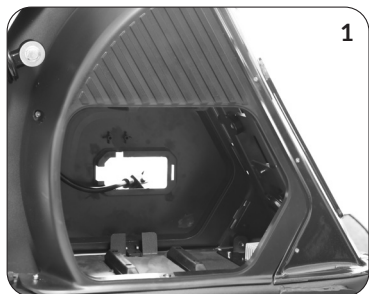
Scan the QR code and watch our
watch our installation video!



INSERTING THE BATTERY

1. Insert the supplied battery into the opening provided (Fig. 1-2).
2. Now open the flap (Fig. 3) with the key provided for this purpose (see page 45, Key 2) and fix the battery with the adjustment screw located there (Fig. 4).
3. Now open the flap (Fig. 5) and connect the plug to the battery (Fig. 6).
4. Then close the flap Fig. 3 and Fig. 5 again.

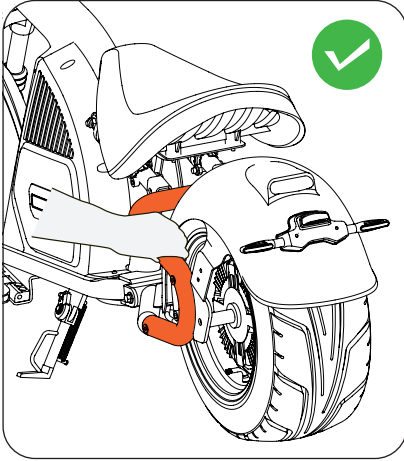




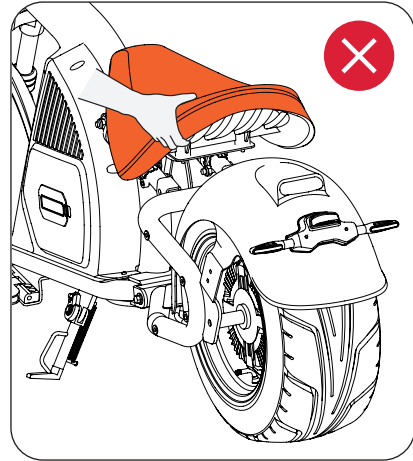


The scooter also comes with a cell phone holder. This can be easily attached to the handlebar (Fig. 1). After mounting, simply connect the red plug contacts (Fig. 2). To supply your cell phone with power, there is a USB port on the underside of the cell phone holder (Fig. 3). You can adjust the cell phone holder to the size of your cell phone using the red adjustment wheel (Fig. 4).





Please handle or move the vehicle by holding the frame with one hand as shown in the figure above.



The seat is made of soft material and may deform or be damaged if strong force is applied; therefore, do not apply strong force when handling or moving the vehicle.

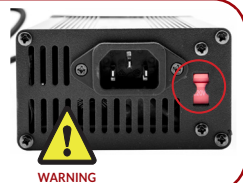
Fully charge the scooter before using it for the first time. As soon as the charger lights up green, the charging process is complete. Remove the charger after the charging process.



TO AVOID DAMAGE TO THE BATTERY, USE ONLY THE CHARGER SUPPLIED BY THE DEALER!

Charge your scooter after each use. Never let it run completely empty and never charge it for more than 24 hours.

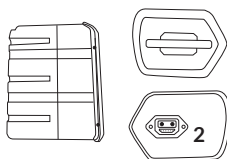
Before you start charging, find out the mains voltage of your country and, if necessary, change the switch on the charger. If necessary, change the switch on the charger (220/110V). Please make sure that the switch on the power supply unit is set to 220V if you are in DE/CH/A!



There are two ways to charge the battery.

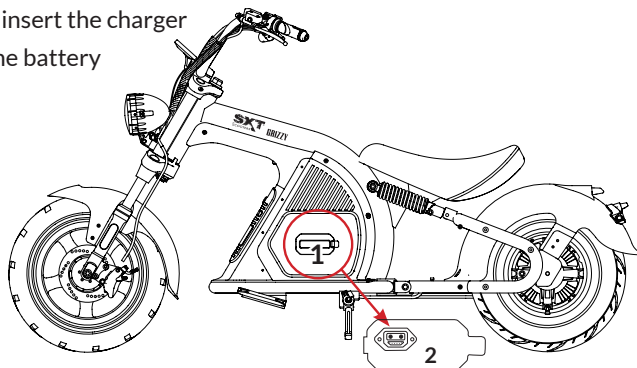
1. External charging mode

Remove the battery and insert the charger plug of the charger into the battery charging port (Fig. 2). The current indicator on the battery will light up.



2. Vehicle charging mode

Open the flap (Fig. 1) and insert the charger plug of the charger into the battery charging port (Fig. 2).



Loading instructions:

1. First connect the charger to a conventional power outlet, then connect the charging cable to your SXT scooter.
2. The safety protection for the charging port should be replaced after the scooter has been charged.
3. The scooter should be kept out of reach of children during charging.
4. Under no circumstances should a charger other than the one supplied be used to charge the scooter. In addition, the supplied charger should be used exclusively for this scooter.
5. A charger that is not working should not be disassembled under any circumstances. Please contact the dealer.
6. The battery should not be stored near fire or corrosive environment as it is highly flammable.
7. The label on the battery should not be smeared or removed.
8. The battery compartment should not be opened to avoid damaging parts inside the battery. If the battery does not charge, please contact the dealer.
9. To keep the battery in good condition, it should be charged at regular intervals, every 20-30 days.

Warning:

Do not connect the charger to the scooter if the charging cable or charging port is wet.

Note:

Typically, a fully charged battery in standby mode should last for 120-180 days, a low charged battery for 30-60 days. Please remember to charge the battery after each use. If the battery is completely discharged, it may damage the battery.

Charging instructions lithium batteries:

Lithium batteries should never be deep discharged, this will irreparably damage the lithium cells. All lithium batteries should (if possible) always be stored at medium charge. If a battery is not needed for a long time, please do not fully charge it beforehand - this puts the lithium cells in unnecessary „stress“ which can lead to a shortened life span in the long run. If you have a choice when using the battery, we recommend in principle not to fully charge it, but always to use it in the medium voltage range. Of course, the battery can be fully charged to drive long distances, for example - it's just technically best for a lithium battery not to do this in order to really get the maximum performance and lifespan out of the battery.

Lithium battery life is expressed in charge cycles. Don't think you are „wasting“ many charge cycles by recharging the lithium battery more often even though it is not „drained“ - this is completely wrong! The indicated lifetime in charging cycles means so-called full cycles. This means that if you discharge your battery 50% and then fully charge it again, this corresponds to ½ charging cycle. Charging twice corresponds to one full cycle. We recommend recharging a lithium battery at 25% residual charge up to approx. 75% charge level. For long distances, however, the battery can of course be fully charged - see above.

During wintering or long storage of vehicles with lithium batteries, it is imperative to recharge them at least once a month to approx. 60%.

For lithium batteries, use only the chargers approved and recommended by the manufacturer. Charging with too high a charging current in order to be able to charge faster can irreparably damage the lithium cells and, in the worst case, even lead to a fire.

Charging instructions for lead-acid batteries (lead-acid battery):

Lead-acid batteries should never be deep discharged, but should always be operated at the highest possible voltage. Lead-acid batteries that have been deeply discharged by running them completely „empty“ or by storing them for a long time without charging them (such as over the winter) will cause them to sulfate and damage the cells.

This process is irreversible in many cases and leads to total failure of the battery.

Do not think you are „wasting“ many charge cycles by recharging the lead acid battery more often even though it is not „drained“ - this is completely wrong! The indicated service life in charging cycles refers to so-called full cycles. This means that if you discharge your battery 50% and then fully charge it again, this corresponds to ½ charging cycle. Charging twice accordingly means one full cycle.

We therefore recommend recharging the batteries from a discharge of 25%. But then always until the charger has fully completed the charging process. This ensures the highest possible voltage of the cells.

During wintering or long storage of vehicles with lead batteries, it is mandatory to recharge them at least once a month until the charging process is fully completed.



Please charge the battery at an ambient temperature of 0° C - 35° C.



Please keep the battery from getting wet with water, drinks and corrosive liquids.



Please keep the battery away from heat sources, open fire, flammable and explosive gases (liquids).



Please avoid the penetration of metallic foreign bodies into the battery compartment.



Please use the original charger matching the battery for charging and do not use chargers of other brands or models.



Do not charge for more than 12 hours so as not to affect battery life.

In the initial stage of charging, the amount of current increases rapidly, but in the later stage, it increases slowly; this is the procedure set for charging safety and is a normal phenomenon.

During charging in winter, when the outdoor temperature is low and the ambient temperature is below 0° C, the charging process of the battery will be interrupted, which is a normal phenomenon. Please place the battery in a suitable ambient temperature for charging to ensure the charging effect.

During charging, some chargers with aluminum case have temperature rise effect and higher surface temperature, which is normal. Please do not use them. Please take care to avoid children's touch.

Notes on the use of the charger

The charger can only be used indoors. Charging under hot sun or high temperature is strictly prohibited; do not put the charger in the seat box or rear box for charging. When charging, plug in the battery first and then add the power supply; when the vehicle is fully charged, disconnect the power supply first and then unplug the battery. When the green light is on, disconnect the power supply in time. Do not connect the charger to the power supply for a long period of time without charging. If any abnormality or strange smell appears in the indicator light or overheating of the charger case during charging, stop charging immediately and repair or replace the charger. It is prohibited to disassemble or replace the charger components by yourself. The charger must be replaced to match the battery model.

Loading environment

When the battery is inserted into the vehicle, the work of the intelligent system and the alarm system of the vehicle consumes the electric quantity of the battery in real time. After the vehicle is parked for a certain time, the meter shows the decrease of the amount of electricity, which is a normal phenomenon. When the vehicle is parked for 8 hours, the amount of current of the battery will decrease by about 5%, which is a normal phenomenon.

Please store the battery at an ambient temperature of 0° C - 25° C. Please do not store the battery in an ambient temperature of more than 40° C, otherwise the capacity of the battery will be irreversibly reduced.

For vehicles that are not used for a long time (e.g. in winter, summer or other special circumstances), the battery must be removed for separate storage and serviced and charged regularly, otherwise the battery may be completely discharged and irreversibly damaged. Battery failure caused by such problems will not be included in the scope of the „three warranties“.

A storage capacity of 50% is best for the battery. If it is lower than 10% or higher than 90%, long-term storage will cause irreversible capacity reduction.

For the lithium battery, the technical standards of the protection mode for the consumption of the electric quantity in safe storage are as follows:

(1) If it is not used for a long time and stored in the vehicle (without disconnecting the battery), the safety period must not exceed one month, otherwise the battery may be depleted and the problem cannot be corrected.

(2) If it is not used for a long time, the amount of power must not be less than 50%, and it must be stored separately or put on the vehicle (unplug it). The maximum safety time is 3 months. Failure to do so may result in battery leakage that cannot be repaired.

Avoid storing the battery in a place where there is a risk of dropping it, this may cause uncontrollable damage and leakage, heating, smoking, fire or explosion of the battery.

The undervoltage of the battery caused by the above improper behaviors is not covered by the warranty.

Precautions for the battery

Make sure that the battery was exhausted the first time you use it, then charge it and repeat this process two or three times to make sure that the actual capacity of the battery matches the capacity displayed on the dashboard.

Make sure that the battery capacity is not less than 20% and recharge it in time to prolong the battery life.

In everyday life, it is recommended to drive at a medium speed. Start slowly and operate the throttle to accelerate gradually, which can also extend the battery life.

As the battery life increases, there will be a discrepancy between the actual capacity of the battery and the capacity displayed on the dashboard. Please fully discharge and charge the battery regularly (not longer than 3 months). The internal battery cell and intelligent system can automatically calibrate the amount of current to improve your experience.

It is recommended to check the battery power plug every two months for carbon deposits and oxidation blackening on the contact tongue.

Do not place the battery in the rain, rinse it, or even soak it in water. The entire battery compartment must not be soaked in water, otherwise water will enter the battery, causing an internal short circuit and permanent battery failure. In the above case, it is strictly prohibited to recharge the whole vehicle or battery, otherwise it will cause fire, combustion and explosion. Please transfer the battery to the designated network for maintenance immediately.

Before use, please make sure that it is the original battery of the vehicle. Please do not use a battery of other brands or other models. Check that the battery is in good condition externally, and make sure there is no damage, leakage, heat generation, water ingress, smoke and other obvious phenomena to ensure the safety of transportation, the electrical quantity of the batteries from the factory is about 30%. It is a normal phenomenon that when first used, there is a small amount of electricity or none at all, which is due to the consumption of electricity by transportation and storage. Please do not worry and just charge it according to the charging instructions. Do not disassemble the used batteries on your own and return them to the appropriate departments for recycling and disposal.

At low temperatures, the available capacity of the battery is attenuated to varying degrees. Specific reference degrees are as follows: Available capacity is 70% at -10°C , 85% at 0°C , and 100% at 25°C . If you notice that the battery smells, heats up, deforms, and other abnormal conditions, stop using it immediately, stay away from the battery, and contact the service department.

A battery is not a part that can be repaired by the user. In case of abnormal appearance, please contact the after-sales service department for maintenance. Users who disassemble the battery without permission will not benefit from the warranty, and unauthorized disassembly may cause the battery to generate heat, smoke, fire or explosion.

Cleaning:

Never wash the scooter with a water hose!

To reliably prevent rust, it is recommended to thoroughly clean and dry the vehicle after driving in the rain. The use of rust inhibitors is strongly recommended.



- Use suitable cleaning and care products and a soft sponge.
- Never use solvents.
- Never aim a direct jet of water at the following components:
- Headlight, switch on handlebar, brake lever, battery, charger.
- After washing, wipe with clean water to remove any cleaning residue.
- Dry with a leather cloth.

Attention:

When outside temperatures are around freezing, always make sure that all cables and brake cables are functioning properly.

After cleaning:

Perform some braking in a roadworthy location with extreme caution. The water on the braking surfaces reduces the braking performance in the short term.

Please keep your **SXT GRIZZY EEC** away from sun and rain.

Regularly check the screws and small parts on your scooter. Do not use alcohol, gasoline, acetone or other chemical solvents to clean the scooter, otherwise it may corrode. Pay attention to regular maintenance and inspection of the individual parts.

Please keep your scooter away from direct sunlight and rain. Regularly check the screws and small parts on your scooter. Do not use alcohol, gasoline, acetone or other chemical solvents to clean the scooter, or it may corrode. Battery maintenance and care is critical to the life of your battery. Incorrect maintenance, care and charging habits can significantly reduce the service life and lead to irreparable damage and malfunction.

Maintenance parts	Maintenance purpose
Breake	Check the brake function to avoid accidents due to brake to avoid dysfunctions.
Tire	Check the condition and pressure of the tires when the tires are flat, the power consumption while driving higher.
Tire rim	Check the rim conditions, clean the dirt if it gets stuck.
Shock absorber	Check the condition of the shock absorber clean and use lubricant, keep it in good condition.
Throttle	Check the throttle lever condition in case of malfunction.
Electric wire	Check if the cables are loose or broken in case of cable clutter.
Screw	Check the screws in the main parts if they are loose.
Battery	the appearance and the battery power, and make sure that the wiring is still reliable.
Charger	Check if the charger cable o.k. is, input and output plugs should be in good condition.
Lubrication	Check if the axles need to be lubricated.
Cleaning	Keep the surfaces of the scooter in a clean condition.

PROBLEM**CAUSE**

The vehicle has no power.

No power supply.

The motor does not start.

1. the vehicle is braked.
2. the vehicle is parked.
3. the side stand is not retracted.
4. failure of the start switch.

Inadequate performance.

1. weak battery.
2. insufficient tire pressure.
3. frequent braking and starting or overloading.
4. battery aging or normal electrical volume deterioration.
5. low ambient temperature or reduced battery capacity.

The battery cannot be charged.

1. The charger plug is not connected properly.
2. The temperature of the battery is too low.
3. the temperature of the battery is too high.

The phone cannot be charged via USB.

1. the plug is not connected properly.
2. USB cable is not according to the standard of the phone.
3. the USB charger is damaged

SOLUTION

1. Check that the power plug is connected correctly.
 2. Undervoltage of the battery. Please charge it.
-

1. Check whether the brake lever is in the brake position.
 2. Read the chapter „Commissioning“ in the operating manual.
 3. Fold in the side stand.
 4. contact customer service and check the start switch.
-

1. Check the charger for damage.
 2. check the tire pressure before use.
 3. develop good driving habits.
 4. replace the battery.
 5. this is normal.
-

1. Check whether the plug connection is loose.
 2. Wait until the battery has returned to normal temperature.
 3. wait until the battery has reached the normal temperature again.
-

1. check if the USB connector is properly connected.
2. please buy a connection cable that meets the standards of the phone.
3. contact customer service to replace the damaged parts.

PROBLEM

The battery has no power and the light bar does not light up after pressing the button .

After switching on, all light bars flash.

When driving with low power, e.g. 5%, the power is off and the screen turns black.

After parking, switching on within a short period of time, e.g. 1 to 2 hours, the displayed power increases or decreases drastically.

When driving with normal power, e.g. 15%, the power is off and the screen goes black.

After parking, switching on within a short period of time, e.g. 1 to 2 hours, the displayed capacity increases or decreases dramatically.

After parking, powering on for a longer period of time. For example, the displayed capacity of the dashboard decreases dramatically overnight.

CAUSE	SOLUTION
The battery is empty.	Charge battery.
The battery is empty or has failed.	Charge battery or contact the dealer to determine the error.
The battery is empty.	Charge battery.
The internal calibration calculation of the electrical quantity of the battery cell is an addition to the inaccurate dynamic electrical quantity during driving.	Normal operation.
Long-term use of the battery leads to inaccurate calculation of the capacity.	Perform full charge and discharge.
It is normal to see that the battery is empty Long-term use of the battery leads to inaccurate calculation of capacity.	Normal operation.
The alarm consumes about 5% power in 8 hours.	Normal operation.



When properly maintained and used (in accordance with the guidelines for loading and storage), the battery will have a normal life of two to three years. If the battery can not be recharged or charged properly, it should be removed from the Scooter and disposed of a recycling facility.

Federal laws prohibit the disposal of batteries in normal household waste.

Please contact your local waste or recycling authority for information in your area to recycle the battery.

Batteries or packaging for batteries are labeled in accordance with European Directive 2006/66/EC concerning batteries and accumulators and waste batteries and accumulators. The Directive determines the framework for the return and recycling of used batteries and accumulators as applicable throughout the European Union. This label is applied to various batteries to indicate that the battery is not to be thrown away, but rather reclaimed upon end of life per this Directive in accordance with the European Directive 2006/66/EC, batteries and accumulators are labeled to indicate that they are to be collected separately and recycled at end of life. The battery (Pb for lead, Hg for mercury, and Cd for cadmium). Users of batteries and accumulators must not dispose of batteries and accumulators as unsorted municipal waste, but use the collection framework available to customers for the return, recycling, and treatment of batteries and accumulators. Customer participation is important to minimize any potential effects of batteries and accumulators on the environment and human health due to the potential presence of hazardous substances.

Thank you for choosing one of our SXT GRIZZY EEC. You have a warranty of 24 months on your scooter from the date of purchase.

Please note that there is no warranty if:

1. The warranty period has expired
2. If you do not have an invoice and your order has not been entered into the system.
3. The SXT Scooter has not been used properly.
4. Technical changes have been made to the SXT Scooter.
5. The SXT Scooter has been stored improperly.
6. Which was damaged in an accident.
7. If a non-original charger has been used.
8. If the SXT Scooter has been damaged by water contact.
9. If the SXT Scooter has been used in extreme temperatures.
10. No original spare parts and/or accessories have been installed.

Wear parts such as tires and brake pads are not covered by the warranty.

Customer Service/Repair

Our customer service/technical support is available for all technical issues that are not listed in these operating instructions.



To avoid serious injury, repairs to the battery must only be carried out by trained personnel. If necessary, please contact your dealer or our technical support.

You can find all spare parts and accessories on www.sxt-scooters.de



CONTACT TECHNICAL SUPPORT

POL-Planet GmbH & Co. KG.

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